



ShopCare cultural competency online training modules

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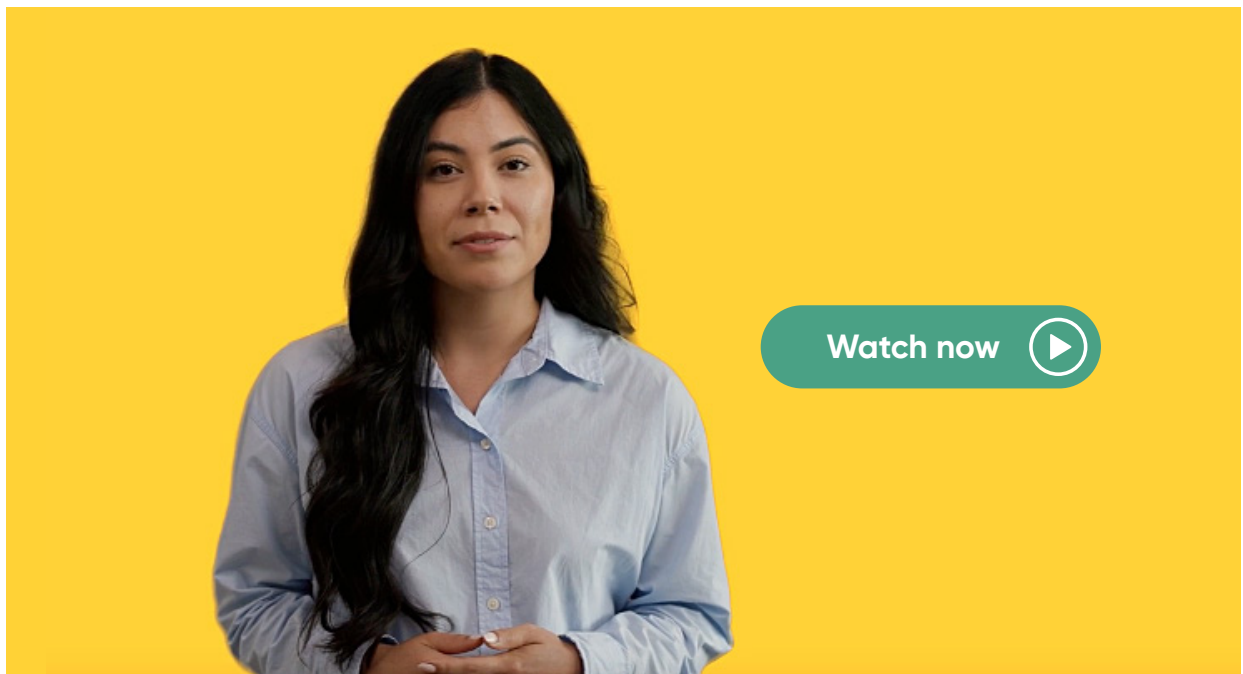
COURSE 1

Start your journey with cultural awareness

Timatatanga

Timatatanga (the beginning) is our introductory module – a first step into understanding Māori culture. Designed as a gentle beginning, it sets the foundation for the Te Kākano and Te Whanake modules that follow.

This module offers a simple introduction to Māori history, beliefs and customs; and the practice of a mihi – a traditional way of introducing yourself that can help strengthen team connection.



Timatatanga – A simple introduction to Māori history, beliefs and customs, and the practice of mihi.

COURSE 2

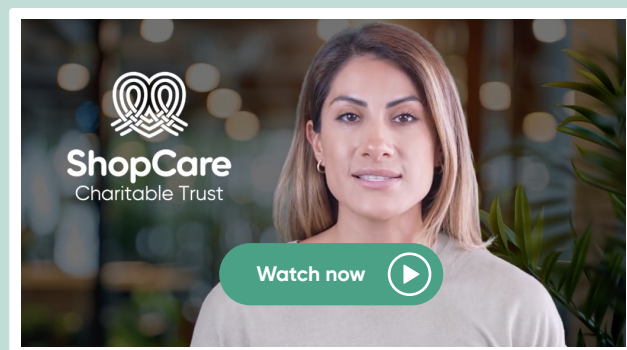
Fostering cultural competency

Te Kākano

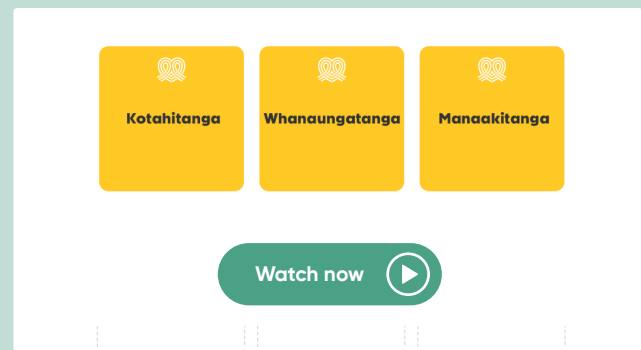
Te Kākano (the seed) offers three training modules, that are part of the Haumaru Hokohoko initiative, the heart of our cultural competency efforts. These modules have been designed to raise cultural awareness, build cultural capability, and enable cultural responsiveness, specifically within the context of improving health and safety.

These modules form a braided stream, integrating Māori principles such as Rau Whariki Tikanga and Kōkiri within the Haumaru Tāngata Framework.

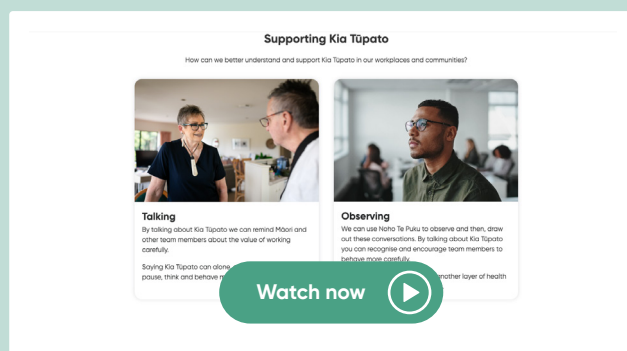
1. **Introduction to Te Kākano** - Introduces the meaning of Te Kākano and the three learning modules.



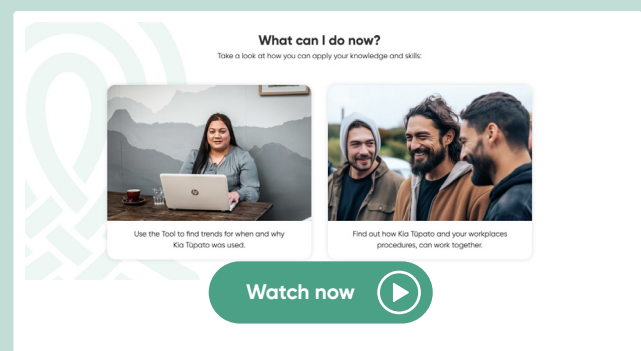
2. **Te Kākano 1** - Introduces key Māori words and crucial phrases that enhance health and safety practices using the Noho Te Puku learning method.



3. **Te Kākano 2** - Begins building cultural capability by understanding Kia Tūpato and Te Whare Tapa Whā practices, along with the associated behaviours.



4. **Te Kākano 3** - Enhances cultural responsiveness, using Kia Tūpato and Te Whare Tapa Whā as tools for improving health and safety outcomes.



COURSE 3

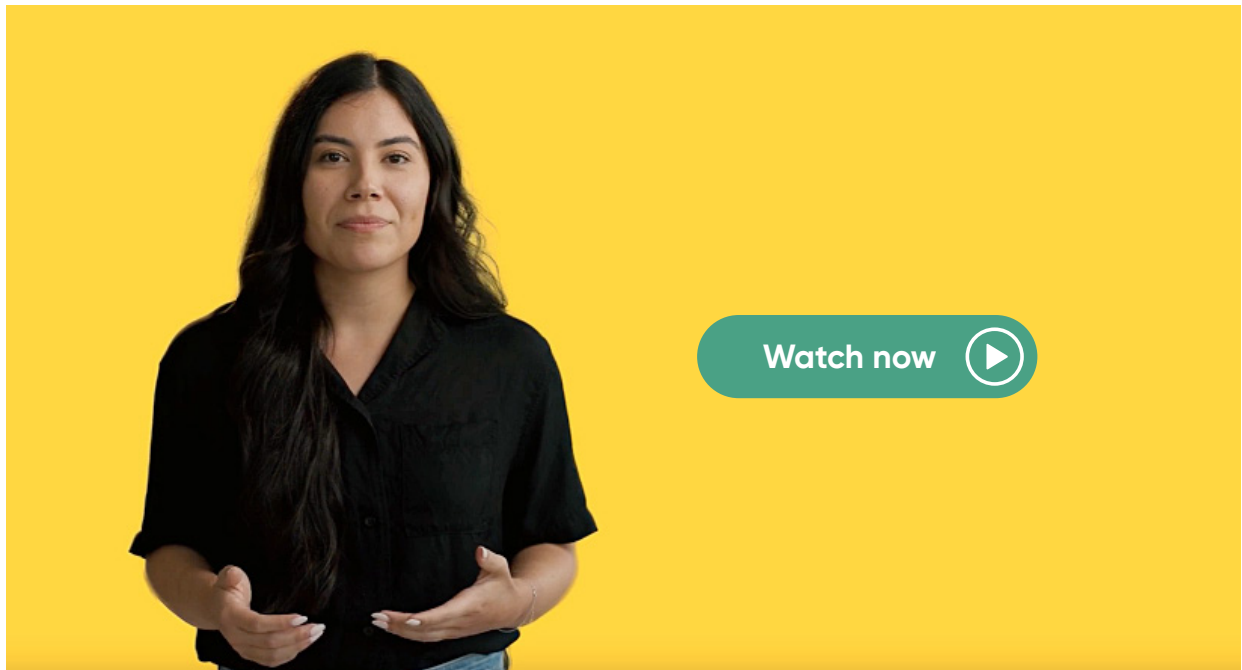
Strengthen leadership through cultural capability

Te Whanake

Te Whanake (to rise) is the next step in your cultural competency journey – a set of modules designed to help you and your team grow and lead with a Te Ao Māori lens or Māori world view.

Building on the foundations of Te Kākano, these modules weave together cultural awareness and capability – including Māori language, concepts of leadership, and practical ways to apply them in your everyday role.

Te Whanake is designed to help you integrate cultural understanding into your leadership style, both for Māori and other cultures, in ways that are authentic, respectful, and impactful.



Te Whanake – Applying Māori values to strengthen your leadership.



Transforming health, safety and wellbeing outcomes for the New Zealand retail sector and its supply chain.

Supporting a workforce of over 230,000 Kiwis.

ShopCare provides guidance, training, and collective expertise to help the entire retail ecosystem create healthier, happier, and safer working environments for all kaimahi/workers.

We provide free resources for retailers and supply chain companies of all sizes, from sole operators right through to large retail chains.

Our four pillars that underpin the work we do:



COLLABORATION

Transform the way we engage with our stakeholders & sector partners



DATA-DRIVEN

Become the HSW data leader for our sector



ACTIVATION

Activate the sector to prioritise and collaborate on system-wide challenges



CAPABILITY

Develop new capabilities to solve systemic HSW challenges in our sector

[Click here](#) to join our community, it's free.

Ngā mihi

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