

New Zealand Retail, Manufacturing, Transport, Logistics and Wholesale Dataset for Injury Claim-Based Statistics and Violent & Aggressive Behaviour.

Explanatory notes

Version 1.0



ShopCare
Charitable Trust

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About the Data

At ShopCare, we provide relevant data and insights, making it publicly accessible whenever possible. Our dataset ("Dataset") focuses on New Zealand's Retail, Manufacturing, Transport & Logistics, and Wholesale sectors in the following ways:

- Work-related injury claims data: Presented through an interactive dashboard, allowing users to easily access and explore injury data.
- Injury claim insights: Designed to support the development and implementation of injury prevention strategies within each sector.
- Retail loss prevention data: Offering insights to help prevent and de-escalate violent and aggressive behaviour in the retail sector.

We hope you find value in the insights and functionality of our interactive data dashboard.

Data Collection: Scope and Coverage

ShopCare Charitable Trust collects, uses, and publishes data on work-related injury claims, based on accepted workers' compensation claims. This data, presented by calendar year, powers ShopCare's programmes. Our data is sourced from credible entities, including various government agencies across New Zealand.

What We Collect

The aggregated data includes:

- Demographics: Age, sex, and ethnicity
- Occupation
- Industry: Sector, sub-sector, and workforce size
- Injury Details: Nature, location, mechanism, and whether on-site or on the road
- Compensation Paid
- Days Off Due to Injury
- Fatalities: Nature, location, mechanism, and whether on-site or on the road
- Retail Loss Prevention Data: Incidents involving violent and aggressive behaviour, and loss prevention

Publication of Data and Privacy

All the data we manage is de-identified in compliance with the Privacy Act 2020. We publish this de-identified data on our website and through our interactive data dashboard, which makes work-related injury claim data more accessible using interactive features.

Before publishing, claim numbers are rounded to the nearest four to protect the confidentiality of employers and workers. As a result, differences may appear between reported totals and the sums of rows or columns.

Glossary of Common Terms

By Year

The dataset is based on the calendar year.

By Cost

The total cost to ACC within a given calendar year.

Claims by Injury Site

Refers to the physical location of the injury on the body.

Claims by Cause

The cause of the work-related injury.

Claims by Diagnosis

Work-related claims viewed by the diagnosis of the injury sustained.

Occupation Classification

The claimant's occupation is coded using the Australian and New Zealand Standard Classification of Occupations (ANZSCO).

On Site

Work-related injuries occurring on an employer's premises, including parking areas, distribution zones, and roads within the property.

On Road

Work-related injuries occurring on public roads.

Weekly Compensation Claim

An ACC claim where the worker has been off work for 5 or more days and is paid weekly compensation. This can be viewed in terms of days off work or as the cost to ACC.

Sector

Represents the following four main sectors within our community:

- Retail
- Manufacturing
- Transport & Logistics
- Wholesale

Sub-Sector

The various sub-sectors that make up each of the four main sectors. See Industry Classification for more details.

Total Paid

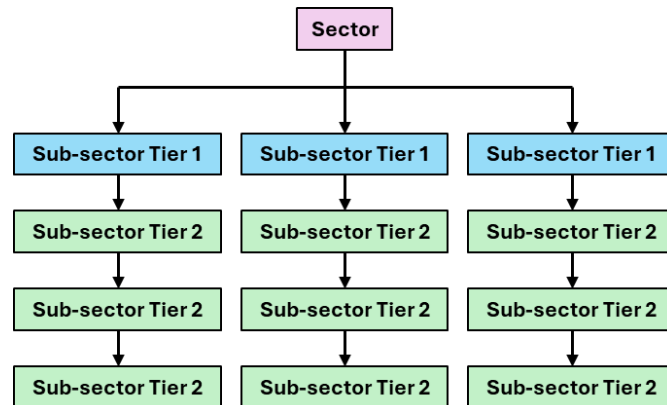
The total cost incurred by ACC.

Industry Classification

The industry of the claimant is classified according to the Australian and New Zealand Standard Industrial Classification (ANZSIC), 2006. This is based on the industry of the business employing the claimant.

Industry Classification: Scope of Sectors and Sub-Sectors

For better user engagement, sectors and sub-sectors are presented in an easily navigable format.



Sector:	Sub-sector Tier 1:
Manufacturing	<ol style="list-style-type: none"> 1. Food, Beverage, & Tobacco Manufacturing 2. Textile, Clothing, Footwear & Leather Manufacturing 3. Wood and Paper Product Manufacturing 4. Printing, Publishing, & Recorded Media 5. Petroleum, Coal, Chemical & Associated Product Manufacturing 6. Metal Product Manufacturing 7. Machinery & Equipment Manufacturing 8. Other Manufacturing

Sub-sector Tier 1:	Sub-sector Tier 2:
Food, Beverage, & Tobacco Manufacturing	<ul style="list-style-type: none"> • Bakery product manufacturing (non-factory based) • Beer manufacturing • Biscuit manufacturing (factory-based) • Bread manufacturing (factory-based) • Cake and pastry manufacturing (factory-based) • Cereal, pasta, & baking-mix manufacturing • Cheese & other dairy product manufacturing (not elsewhere classified) • Cigarette & tobacco product manufacturing • Confectionery manufacturing • Cured meat & smallgoods manufacturing • Food product manufacturing (not elsewhere classified) • Fruit & vegetable processing • Grain mill product manufacturing • Ice cream manufacturing • Meat & food inspection services • Meat processing • Milk & cream processing • Oil & fat manufacturing • Potato crisps & corn crisps manufacturing • Poultry processing • Prepared animal & bird feed manufacturing • Seafood processing (other than on board vessels) • Soft drink, cordial, & syrup manufacturing • Spirit manufacturing • Sugar manufacturing • Wine & alcoholic beverage manufacturing (not elsewhere classified)
Textile, Clothing, Footwear & Leather Manufacturing	<ul style="list-style-type: none"> • Footwear manufacturing • Hosiery Manufacturing • Knitted product manufacturing • Leather & leather substitute goods manufacturing • Leather Tanning & Fur Dressing (excluding fellmongery) • Leather tanning, fellmongery, & fur dressing • Men's & Boys' Wear Manufacturing • Natural textile manufacturing • Rope, cordage, & twine manufacturing • Synthetic textile manufacturing • Textile finishing & textile product manufacturing (not elsewhere classified) • Textile floor covering manufacturing • Wool scouring
Wood & Paper Product Manufacturing	<ul style="list-style-type: none"> • Converted paper product manufacturing (not elsewhere classified) • Corrugated paperboard & paperboard container manufacturing • Log sawmilling • Paper bag & sack manufacturing • Pulp, paper, & paperboard manufacturing • Reconstituted wood product manufacturing • Sanitary paper product manufacturing

	<ul style="list-style-type: none"> • Solid Paperboard Container Manufacturing • Timber resawing & dressing • Veneer & plywood manufacturing • Wood chipping • Wood product manufacturing (not elsewhere classified) • Wooden structural fittings & components manufacturing
<p>Printing, Publishing, and Recorded Media</p>	<ul style="list-style-type: none"> • Book publishing • Directory & mailing-list publishing • Internet publishing & broadcasting • Magazine & other periodical publishing • Music publishing • Newspaper publishing • Newspaper Publishing (including printing) • Paper stationery manufacturing • Printing • Printing support services • Publishing (not elsewhere classified) (except software, music, & Internet) • Reproduction of recorded media • Screen Printing • Software publishing
<p>Petroleum, Coal, Chemical & Associated Product Manufacturing</p>	<ul style="list-style-type: none"> • Adhesive manufacturing • Basic chemical product manufacturing (not elsewhere classified) • Basic inorganic chemical manufacturing • Basic organic chemical manufacturing • Basic polymer manufacturing (not elsewhere classified) • Cleaning compound manufacturing • Cosmetic & toiletry preparation manufacturing • Explosives manufacturing • Fertiliser manufacturing • Human pharmaceutical & medicinal product manufacturing • Industrial gas manufacturing • Natural rubber product manufacturing • Paint & coatings manufacturing • Pesticide manufacturing • Petroleum & coal product manufacturing (not elsewhere classified) • Petroleum refining & petroleum fuel manufacturing • Plastic Extruded Product Manufacturing • Plastic Injection-Moulded Product Manufacturing • Plastic Product Rigid Fibre Reinforced Manufacturing • Polymer film & sheet packaging material manufacturing • Polymer foam product manufacturing • Polymer product manufacturing (not elsewhere classified) • Rigid & semi-rigid polymer product manufacturing • Synthetic resin & synthetic rubber manufacturing • Tyre manufacturing • Veterinary pharmaceutical & medicinal product manufacturing • Chemical product manufacturing (not elsewhere classified) • Ink manufacturing

	<ul style="list-style-type: none"> • Inorganic industrial chemical manufacturing (not elsewhere classified) • Medicinal & pharmaceutical product manufacturing • Organic industrial chemical manufacturing (not elsewhere classified) • Rubber product manufacturing (not elsewhere classified) • Soap & other detergent manufacturing
<p>Metal Product Manufacturing</p>	<ul style="list-style-type: none"> • Alumina production • Aluminium rolling, drawing, & extruding • Aluminium smelting • Architectural aluminium product manufacturing • Basic non-ferrous metal manufacturing (not elsewhere classified) • Basic non-ferrous metal product manufacturing (not elsewhere classified) • Boiler, tank, & other heavy-gauge metal container manufacturing • Copper, silver, lead, and zinc smelting & refining • Fabricated metal product manufacturing (not elsewhere classified) • Hand Tool & General Hardware Manufacturing • Iron & steel casting • Iron & steel forging • Iron smelting & steel manufacturing • Metal container manufacturing (not elsewhere classified) • Metal roof & guttering manufacturing (except aluminium) • Non-ferrous metal casting & forging • Non-Ferrous Pipe Fitting Manufacturing • Nut, bolt, screw, & rivet manufacturing • Sheet metal product manufacturing (except metal structural & container products) • Spring & wire product manufacturing • Steel pipe & tube manufacturing • Structural metal product manufacturing (not elsewhere classified) • Structural steel fabricating • Surface coating & finishing • Ammunition manufacturing • Non-ferrous metal rolling, drawing, & extruding (not elsewhere classified)
<p>Machinery & Equipment Manufacturing</p>	<ul style="list-style-type: none"> • Agricultural machinery & equipment manufacturing • Aircraft manufacturing & repair services • Automotive electrical components manufacturing • Boatbuilding & boat repair services (all vessels under 50 tonnes displacement) • Communications equipment manufacturing • Computer & electronic office equipment manufacturing • Domestic appliance manufacturing (not elsewhere classified) • Electric cable & wire manufacturing • Electric lighting equipment manufacturing • Electrical equipment manufacturing (not elsewhere classified) • Electronic equipment manufacturing (not elsewhere classified) • Fixed space heating, cooling, & ventilation equipment manufacturing • Food & other industry-specific machinery & equipment manufacturing (not elsewhere classified) • Lifting & material-handling equipment manufacturing • Machine tool & parts manufacturing • Machinery & equipment manufacturing (not elsewhere classified)

	<ul style="list-style-type: none"> • Machinery & equipment repair & maintenance (not elsewhere classified) • Medical & surgical equipment & prosthetics manufacturing • Mining & construction machinery manufacturing • Motor vehicle body & trailer manufacturing • Motor vehicle manufacturing • Motor vehicle parts manufacturing (not elsewhere classified) • Photographic, optical, & ophthalmic equipment manufacturing • Professional & scientific equipment manufacturing (not elsewhere classified) • Pump & compressor manufacturing • Railway rolling stock manufacturing & repair services • Shipbuilding & ship repair services (any vessel 50 tonnes displacement or over) • Transport equipment manufacturing (not elsewhere classified) • Whiteware appliance manufacturing • Artificial joints, eyes, & limbs manufacturing • Battery manufacturing • Dentures fabrication • Electric sign manufacturing • Hearing aid manufacturing • Household appliance manufacturing • Telecommunication, broadcasting, & transceiving equipment manufacturing
<p>Other Manufacturing</p>	<ul style="list-style-type: none"> • Cement & lime manufacturing • Ceramic product manufacturing (not elsewhere classified) • Clay brick manufacturing • Concrete Pipe and Box Culvert Manufacturing • Concrete product manufacturing • Glass & glass product manufacturing • Non-metallic mineral product manufacturing (not elsewhere classified) • Plaster & gypsum product manufacturing • Ready-mixed concrete manufacturing • Stone Cutting, Dressing, Polishing, or Shaping • Furniture manufacturing (not elsewhere classified) • Jewellery & silverware manufacturing • Manufacturing (not elsewhere classified) • Mattress manufacturing • Metal furniture manufacturing • Prefabricated metal building manufacturing • Prefabricated wooden building manufacturing • Toy, sporting, & recreational product manufacturing • Wooden furniture & upholstered seat manufacturing • Art pottery manufacturing • Ceramic industrial product manufacturing • Ceramic tile & pipe manufacturing • Concrete product manufacturing (not elsewhere classified) • Rubber stamp manufacturing • Sheet metal furniture manufacturing

Sector:	Sub-sector Tier 1:
Retail	<ol style="list-style-type: none"> 1. Food Retailing 2. Personal & Household Good Retailing 3. Motor Vehicle Retailing & Services
Sub-sector Tier 1:	Sub-sector Tier 2:
Food Retailing	<ul style="list-style-type: none"> • Bread & Cake Retailing • Catering services (including on-hired hospitality staff) • Fresh meat, fish, & poultry retailing • Fruit & vegetable retailing • In-store retail support services • Liquor retailing • Milk Vending - Home Delivery Service • Specialised food retailing (not elsewhere classified) • Supermarket & grocery stores • Takeaway food services
Personal & Household Good Retailing	<ul style="list-style-type: none"> • Antique & used goods retailing • Clothing & footwear repair • Clothing retailing • Computer & computer peripherals retailing • Craft & gift retailing (not elsewhere classified) • Department stores • Domestic appliance repair & maintenance • Electrical & electronic goods retailing (not elsewhere classified) • Electrical, electronic, & gas appliance retailing • Entertainment media retailing • Firewood, coal, & coke retailing • Floor covering retailing • Flower retailing • Footwear retailing • Furniture retailing • Garden supplies retailing • Hardware & building supplies retailing • Houseware retailing • Manchester & textile goods retailing (not elsewhere classified) • Marine equipment retailing • Newspaper & new and used book retailing • Non-store retailing • Personal accessories retailing (not elsewhere classified) • Pharmaceutical, cosmetic, & toiletry goods retailing • Photographic Equipment Retailing • Repair & maintenance (not elsewhere classified) • Retail commission-based buying &/or selling • Sport & camping equipment retailing • Stationery goods retailing • Store-based retailing (not elsewhere classified) • Toy & game retailing

	<ul style="list-style-type: none"> • Watch & jewellery retailing
Motor Vehicle Retailing & Services	<ul style="list-style-type: none"> • Automotive body, paint, & interior repair & maintenance • Automotive electrical services • Automotive repair & maintenance (not elsewhere classified) • Car retailing (including associated vehicle servicing) • Motorcycle retailing (including associated vehicle servicing) • Motor vehicle parts retailing • Petroleum fuel retailing (including associated vehicle servicing) • Trailer & motor vehicle retailing (not elsewhere classified) • Tyre retailing
Sector:	Sub-sector Tier 1:
Wholesale	<ol style="list-style-type: none"> 1. Basic Material Wholesaling 2. Machinery & Motor Vehicle Wholesaling 3. Personal & Household Good Wholesaling
Sub-sector Tier 1:	Sub-sector Tier 2:
Basic Material Wholesaling	<ul style="list-style-type: none"> • Agricultural product wholesaling (not elsewhere classified) • Cereal grain wholesaling • Hardware goods wholesaling (not elsewhere classified) • Industrial & agricultural chemical product wholesaling • Metal & mineral wholesaling • Petroleum product wholesaling (including product ownership to retail point-of-sale) • Plumbing goods wholesaling • Timber wholesaling • Wool wholesaling
Machinery & Motor Vehicle Wholesaling	<ul style="list-style-type: none"> • Agricultural & construction machinery wholesaling • Car wholesaling • Commercial vehicle wholesaling • Computer & computer peripherals wholesaling • Electrical & electronic goods wholesaling (not elsewhere classified) • Food & other specialised industrial machinery & equipment wholesaling • Motor vehicle dismantling & used-part wholesaling • Motor vehicle new-part wholesaling • Professional & scientific goods wholesaling • Telecommunication goods wholesaling • Trailer & motor vehicle wholesaling (not elsewhere classified) • Farm produce & supplies wholesaling (not elsewhere classified) • Business machine wholesaling (not elsewhere classified) • Machinery & equipment wholesaling (not elsewhere classified) • Motor Vehicle New Parts Dealing • Professional equipment wholesaling

Personal & Household Good Wholesaling	<ul style="list-style-type: none"> • Book & magazine wholesaling • Clothing & footwear wholesaling • Dairy produce wholesaling • Fish & seafood wholesaling • Fruit & vegetable wholesaling • Furniture & floor coverings wholesaling • Grocery wholesaling - multiple product ranges • Grocery wholesaling (not elsewhere classified) • Household Appliance Wholesaling • Jewellery & watch wholesaling • Kitchenware & dining ware wholesaling • Liquor & tobacco product wholesaling • Meat, poultry, & smallgoods wholesaling • Paper product wholesaling • Pharmaceutical & toiletry goods wholesaling • Poultry & Smallgoods Wholesaling • Textile product wholesaling • Toy & sporting goods wholesaling • Wholesaling - commission-based or excluding storage & handling of goods • Wholesaling (not elsewhere classified) • Confectionery & soft drink wholesaling • Photographic equipment wholesaling • Tobacco product wholesaling
Sector:	Sub-sector tier 1:
Transport & Logistics	<ol style="list-style-type: none"> 1. Road Transport 2. Rail Transport 3. Maritime Transport 4. Air Transport 5. Other Transport 6. Storage 7. Postal & Courier Services
Sub-sector tier 1:	Sub-sector tier 2:
Road Transport	<ul style="list-style-type: none"> • Interurban & rural bus transport • Road freight transport • Taxi & Other Vehicle Scheduling Operations • Taxi & road transport (not elsewhere classified) • Urban bus transport • Parking services
Rail Transport	<ul style="list-style-type: none"> • Rail freight transport • Rail passenger transport

Maritime Transport	<ul style="list-style-type: none"> • Coastal or international water transport (vessels 45 metres length & under, or 500 tonnes displacement & under) • Coastal or international water transport (vessels over 45 metres length and 500 tonnes displacement) • Inland water transport (except passenger-only) • Water passenger transport (river, lake, or harbour) • Customs & shipping agents, & freight forwarding services (no handling of goods) • Freight forwarding services & customs & shipping agents (including handling of goods) • Port & water transport terminal operations • Stevedoring services • Water transport support services (not elsewhere classified)
Air Transport	<ul style="list-style-type: none"> • Air operations under Civil Aviation Rules Part 133 or 135 • Air operations under Civil Aviation Rules Parts 101, 103, 104, 105, 106, or 115 • Air transport under Civil Aviation Rules Part 121, 125, or 129 • Non-Scheduled Air Transport • Scheduled Domestic Air Transport • Airport operations & air transport support services (not elsewhere classified) • Freight Forwarding - Air Transport
Other Transport	<ul style="list-style-type: none"> • Pipeline transport • Transport (not elsewhere classified) • Scenic & sightseeing transport (excluding aviation) • Transport support services (not elsewhere classified) • Travel agency & tour arrangement services
Storage	<ul style="list-style-type: none"> • Grain storage services • Warehousing & storage services (not elsewhere classified)
Postal & Courier Services	<ul style="list-style-type: none"> • Postal services • Courier services

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He Kaupare. He Manaaki.
He Whakaora.
prevention. care. recovery.

WORKSAFE
Mahi Haumarū Aotearoa

Stats **NZ**
Tatauranga Aotearoa



 **Auror.**

Flock.
From data to insight

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